

Evolution

PLUMBING PTY LTD

ABN 58 154 227 255

Lic. No. 275671C

www.evolutionplumbing.com.au

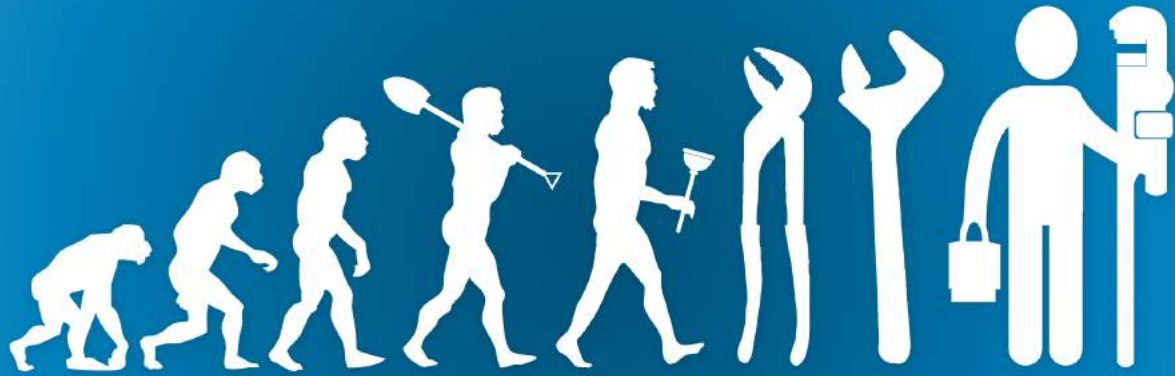


PROUD MEMBER OF
MASTER PLUMBERS
ASSOCIATION OF
NSW*



NSW





An Evolution in Plumbing



WHO WE ARE

We offer an entire new concept in the plumbing industry through our efficient, professional and economical way in which we deal with our most prized asset, YOU, the customer.

Efficient in our diagnosis of your problem or compliance with your request.

Professional in our adherence to appointment times, our communication and keeping you informed of our work progress.

Economical with our assurance that all work is done in the most efficient and economical way but without compromise to quality.

We are available around the clock everyday for all your plumbing needs.

Our USP (Unique Selling Proposition) is the basis upon which we have built our business constitution:

- We are innovative that makes us a class apart from the competition.
- We are proudly Australian and therefore understand your expectations.
- We are a proud member of Master Plumbers Association of NSW (New South Wales).
- All our tradesmen are hand picked and trained to be friendly and understanding.
- We are proud ourselves on our 100% satisfaction guarantee as well as providing a true 24x7 emergency service
- Our periphery of work spreads to multi-layer activities such as issues related to piping, draining and gas leaking etc. to name a few.
- Maintenance specialists (Strata, Real Estates, Public Building Works, and Private)



OUR SERVICES

We work round the clock to keep you covered from inconvenience or danger. We value your association with us thereby have prioritized the following service types for your benefit.



Residential Services: When you return home after a hard day's work you essentially look for hassle free living. Evolution Plumbing's residential services offer you a gamut of services encompassing all aspects of residential services in the matters of plumbing and others such as 24x7 maintenance services for emergency alongside new installations, drainage solutions, hot water and toilet repairs etc. to name a few. You name it and our service schedule would invariably include it within the ambit of service backup of Evolution Plumbing for sure.

Commercial Services: Services required by commercial establishments are different than those of the residential market. Commercial works are heavily regulated and controlled by a number of different authorities and Evolution Plumbing is fully licensed and experienced to deal with all your commercial plumbing requirements.

Industrial Services: Here Evolution Plumbing undertakes all those works required by the commercial and residential establishments plus the disaster management through the management of sewer and storm water drains, gas plumbing, water heaters and backflow prevention etc. to say the least.

OUR COMMITMENT

We are committed to constant and never-ending improvement to ensure that our reputation is second to none within the industry.

- Your satisfaction is 100% guaranteed. If you're not happy then neither are we and we will do whatever is possible to achieve this goal.
- We guarantee to provide the best service at the best price first time every time.
- Genuine 24x7 emergency services.
- Large geographical coverage for Sydney and surrounding suburbs.

MEET OUR DIRECTOR

At Evolution Plumbing we value each and every client. To improve our personal service to you and at the same time fine tune corporate procedures, our director is personally available to discuss any comments, issues or concerns that you may have.

Call us at 1300 522 521 for any assistance.

OUR CREDENTIAL

In the competitive plumbing industry we understand that if we are just ordinary then we don't stand a chance. We aim to shine above our competitors and to provide you with a service that exceeds your expectations. We aim to impress.

Whether you need your drains unblocked, install a new hot water system or you have an emergency that needs immediate attention we guarantee to please you.

We essentially benchmark our services on the following points.

- **Quality you can count on:** All our tradesmen are appropriately licensed and experienced personnel who are trained to undertake works in the most professional and cost effective way. When you entrust Evolution plumbing with your needs we take this personally and will never let you down. We will promptly and efficiently attend to your request for service whether by phone or over the net at any time on any day.
- **Risk management tailored to your comfort & security:** For clients seeking to reduce their exposure to the unknown we offer a risk management program tailored to your requirements. Through our regular maintenance program Evolution Plumbing reduce or remove the risk of plumbing failure.
- **Health and safety management:** All our personnel are trained and comply fully with industry regulations relating to health and safety to Australian Standards.
- **Internal training & development of human resources:** We are proud of our commitment to ensure all our personnel are regularly updated with cutting edge techniques in the industry through in house training.

WHAT WE STAND FOR

We've built our business around business philosophies that we call our Foundation principles. These communicate that no matter how big the company becomes, our guiding principles and values will stay the same and allow us to respond in unison to similar circumstances – all working toward the same goal. After all, plumbing is far, far too situational to attempt to achieve a concerted effort through inflexible rules and policies. Our Foundation principles keep us on track, focused and fulfilled as plumbers focused on providing our clients the peace of mind they require to continue their family or working atmosphere.



REFERENCE LETTER & GALLERY





SHAYA

ENGINEERING & CONSTRUCTIONS Pty Ltd

ACN: 099 841 951 - Licence No. : 135995C

14th October 2014

To whom it may concern,

Reference for Evolution Plumbing

Evolution Plumbing has been a Sub Contractor for our company for over three years carrying out all Plumbing and Gas services works.

We have been operating for over 12 years carrying out major and minor construction building works for:

- NSW Department of Housing
- Programmed Maintenance
- Uniting Care Facilities (Aged Care facilities and Child Care centers)
- Sydney Trains and NSW Trains (Railcorp)

Evolution Plumbing has always had a great quality of work crews. They have always been professional, reliable, courteous, and respectful of the homeowner's and tenant's property and privacy.

The plumbing services comprise of residential houses, renovation and new construction works, all kitchens and bathrooms plumbing, gas services, roof plumbing, commercial properties.

The quality of work done is consistently of high standards and they always take pride in their work. Evolution Plumbing is very knowledgeable about all aspects of the plumbing industry, able to coordinate and manage the activities effectively, and has strong organizational skills and very trustworthy.

We are happy to highly recommend Evolution Plumbing for any plumbing works they attend too.

Please feel free to contact the below for further clarification.

George Haddad
(Project Manger)

0450 956 334
george@shaya.com.au

October 27, 2014

To Whom It May Concern:

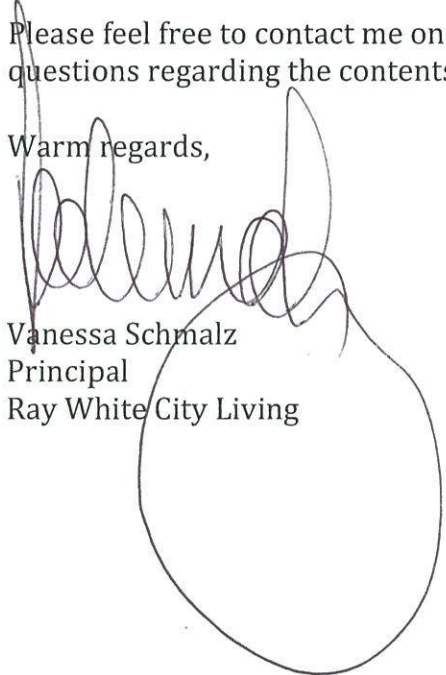
RE: Evolution Plumbing

Our company has used Evolution Plumbing since our opening of May last year. During our start up we trialed various plumbers in the area and found that Evolution Plumbing were undoubtedly the best. We manage a portfolio of rental properties mostly based in the city however, we span from Cronulla to Mosman. Now, all plumbing jobs go directly to them and we do not use anyone else.

Evolution Plumbing's customer service is of an incomparable standard for both us and our clients. The work is always done on time and to a satisfactory standard. I cannot recall a time we had to ask them to return to correct an issue. I cannot express enough, what a great company they are to work with and highly recommend them to anyone considering a plumber.

Please feel free to contact me on 0413 607 668 should you have any other questions regarding the contents of this letter.

Warm regards,



Vanessa Schmalz
Principal
Ray White City Living

Our Work



Leak detecting using the latest leak detection devices and pipe locating



Residential meter installations



Internal drainage layout for domestic



Carrying out Pressure and Dye Test for units and houses to locate leaks through walls causing moisture problems



Solar installations, repairs, and fault finding



Heat pump hot water unit installations and repairs

Our Work



Cleared main line blocked due to rocks and sand in the line from construction



Always cleaning up upon Completion



Conducting high pressure drain cleaning and CCTV camera inspection



Located leak coming from under the building in the unit 7 line - we redirected entire copper line going up on the external wall and reconnected to unit 7 roof space as the building was sitting on floor slab



RPZ installations and annual testing for commercial and residential high rise buildings



Gas leak detection for all buildings



SAFE WORK PROCEDURES

PLUMBERS



WORK HEALTH AND SAFETY POLICY

General Policy

Evolution Plumbing's policy in the area of work health, safety and welfare is to provide a safe and healthy place to work for all staff, contractors and members of the public.

Management's Responsibility

The management of Evolution Plumbing is committed to improving every aspect of health and safety by involving all workers in reducing or eliminating any risks and hazards in the workplace and providing sufficient resources to comply with the Work Health & Safety Act 2011 and Work Health & Safety Regulation 2011.

Work Health and Safety Program

In order to implement the general provisions of this policy, Evolution Plumbing will set up and monitor a program of activities relating to WHS and include:

- WHS training and education
- work design, workplace design and standard work procedures
- safety rules and disciplinary procedures
- changes to work methods
- provision of WHS equipment
- workplace inspections
- reporting and recording incidents, injuries and illnesses
- provide WHS information to all workers

Specific Responsibilities

- a. Any deemed Officers and Managers are required to ensure that this policy and the WHS program are effectively implemented in their area of control and to support supervisors and hold them accountable for their specific responsibilities.
- b. All Supervisors are responsible and will be held accountable for taking all measures to ensure that the workplace they control is safe and without risk to health so far as reasonably practicable. The supervisor shall ensure persons working at that workplace are behaving in a safe manner without risking health.

More specifically, the supervisor will always be held accountable for detecting any unsafe or unhealthy condition or behaviour. If the supervisors do not have the necessary authority to fix the problem, they will be held accountable for reporting the matter promptly with a proposed solution to their supervisor with the necessary authority to remedy the problem.

- c. Managers or Supervisors with the necessary authority will be held accountable for prompt action, so that unsafe, unhealthy conditions and unsatisfactory behaviour is eliminated.

- d. Workers are required to cooperate and comply with Evolution Plumbing's WHS policy and program to ensure their own health and safety and that of their fellow workers as well as the public. All workers are required to report any unsafe condition or act.

- e. Subcontractors engaged to work for Evolution Plumbing are required as part of their contract, to comply with the WHS policy and programs, in accordance with the Work Health and Safety Act and Regulations, observing directions on health and safety matters from supervisors, workers or officers. Failure to comply or observe these directions will be considered a breach of the contract and sufficient grounds to terminate the contract.

- f. Visitors to Evolution Plumbing's sites are required as part of their visiting rights to comply with the Work Health and Safety policy and program, observing directions on health and safety matters from workers or designated officers. Failure to comply or observe these directions could result in visitors being required to leave the site.

PRE START RISK ASSESSMENT FOR RSW WORK

A pre-start hazard / risk assessment is to be completed prior to commencing any rsw work.

Address:	Date:
Worker/Subcontractor:	Work Order No:

SECTION 1 - IDENTIFY ALL SITE SPECIFIC HAZARDS /ENVIRONMENTAL IMPACTS (Tick if identified)

<input type="checkbox"/> Chemicals	<input type="checkbox"/> Land pollution	<input type="checkbox"/> Noise (worker or neighbour)	<input type="checkbox"/> Dehydration	<input type="checkbox"/> Radiation (Sun)
<input type="checkbox"/> Tools	<input type="checkbox"/> Lead Paint Removal	<input type="checkbox"/> Dust (worker or neighbour)	<input type="checkbox"/> Concreting Poisoning	<input type="checkbox"/> Water pollution
<input type="checkbox"/> Vibrations	<input type="checkbox"/> Overhead Services	<input type="checkbox"/> Confined Space	<input type="checkbox"/> Hot Work	<input type="checkbox"/> Manual Handling
<input type="checkbox"/> Mobile Vehicles/Plant	<input type="checkbox"/> Electrical	<input type="checkbox"/> Falling from Height(2m)	<input type="checkbox"/> Underground Services	<input type="checkbox"/> Concrete Waste/Water
<input type="checkbox"/> Asbestos	<input type="checkbox"/> Excavations	<input type="checkbox"/> Paint fumes	<input type="checkbox"/> Sharps and trips	<input type="checkbox"/> Other

SECTION 2 – RISK ASSESSMENT

1. Note the hazards from Section 1 in the first column.
2. Give each hazard a risk rating as per the risk assessment matrix below by considering the likelihood (A, B, C) and the consequences (1, 2, and 3). Use the grid and the criteria below, to help decide the risk rating. Put your rating and assigned number as High (A1, A2,B1) Moderate (A3,B2,C1) or Low (B3,C3,C2) in the second column
3. Note the controls from Section 4 you will use to reduce the likelihood of a risk happening in the third column
4. Review the risk rating after you have put the controls in place and put your new reduced rating in the fourth column.
5. Where applicable update the SR Construction Risk Register

		Consequences		
		Minor 3	Moderate 2	Major 1
Likelihood	Probable A			
	Possible B			
	Improbable C			

Key

Green Low Risk	Yellow Medium Risk	Red High Risk
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SECTION 3 - CONTROLS NEEDED (Tick if identified)

<input type="checkbox"/> Remove risk	<input type="checkbox"/> Use different method	<input type="checkbox"/> Use Fencing/Tape	<input type="checkbox"/> Use PPE – Ear Muffs
<input type="checkbox"/> Use SWEMS for task	<input type="checkbox"/> Need Toolbox talk	<input type="checkbox"/> Use PPE-Visibility vest	<input type="checkbox"/> Use PPE- Gloves
<input type="checkbox"/> Use PPE-Eye Protection	<input type="checkbox"/> Use dust/mask suppressor	<input type="checkbox"/> Sandbags	<input type="checkbox"/> Use Signage
<input type="checkbox"/> Use PPE-Safety Helmet	<input type="checkbox"/> Use fall arrest system	<input type="checkbox"/> Use PPE-Safety boots	<input type="checkbox"/> Other controls
<input type="checkbox"/> Tool Box	<input type="checkbox"/> Other		

I am satisfied with all completed work, as per the work order, carried out at my place (above address).

Onsite Contact Name:	
Onsite Contact Signature:	

Worker / subcontractor comments:

Compliance Certificate

This is to certify that

Evolution Plumbing Pty Ltd
ABN: 58 154 227 255
3 Furci Avenue
EDENSOR PARK NSW 2176

has as of 15/10/2014 been assessed and registered as complying with the current requirements of the New South Wales Work Health and Safety Regulations.

For the following scope: Plumbers

This system assessment has been based on the Australian and New Zealand Standard, AS/NZS 4801:2001.



Mariejean Brunt
National Manager



William Irving
Senior WHS/QA/ENV Lead Auditor

Certificate No. 119045

Expiry: 15/10/2015

This certificate remains the property of Ebix Australia Pty Ltd, ABN 70 061 035 167 and is subject to the organisation's continued compliance with the certification standard and Ebix Trades Monitor's Terms and Conditions.

To verify that this certificate is current please contact Ebix Trades Monitor on 1300 558 168.



EVOLUTION PLUMBING

📞 Phone : 1300 522 521

✉ Email : info@evolutionplumbing.com.au

🌐 Web : www.evolutionplumbing.com.au